

Information Booklet

Elements Assessment Behaviour Consulting





Hard words

This book has some hard words

The first time we write a hard word:

- The word is **blue**
- We explain what the hard word means



You can get help with this book

You can ask someone to help you:

- read this book
- know what this book is about
- find more information



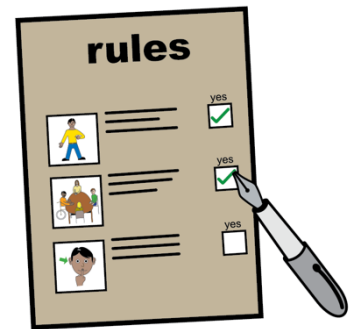
About this book

This book is written by:

Elements Assessment Behaviour Consulting

We are also called **EABC**

This book is written so **service users** know how EABC works and what rules are followed.



- A service user is a person who chooses to get support from EABC

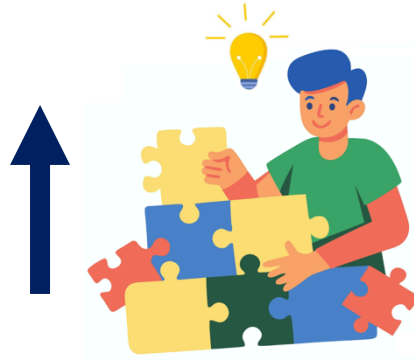


About EABC

EABC helps service users to live
happy and healthy lives by...



Increasing skills



AND

Decreasing **behaviours of concern**

- Behaviours of concern are actions that might not be safe or healthy

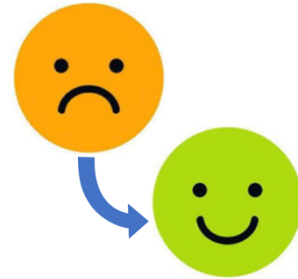




Positive Behaviour Support

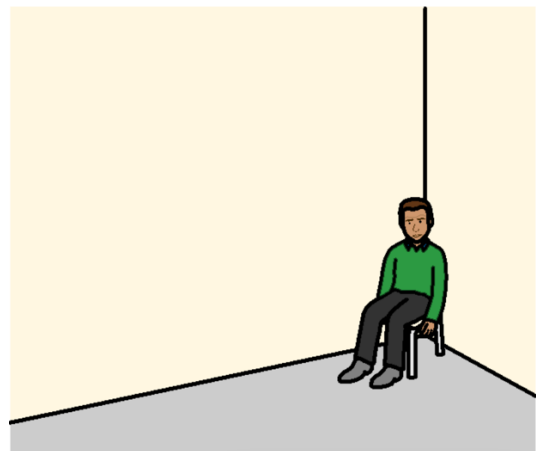
EABC uses **positive behaviour support**

- Positive behaviour support means changing things to help a person feel better



Positive behaviour support also means fewer or no **restrictive practices**

- Restrictive practices are things that stop people from doing what they want
- For example, if a person is kept in a locked room



Who can give positive behaviour support?

Only people who are **registered** are allowed to give positive behaviour support



- Registered means checked and approved

A **practitioner** is a worker who provides positive behaviour support



All EABC practitioners are registered

Types of support EABC can give

Assessment

- An **assessment** is a report about the person, their needs, and their behaviour



- A **needs assessment** is a report that helps others to understand the person's needs. It can be used to show why the person should be given more funding for supports.
- A **risk assessment** is a report about everyone's safety

Behaviour Support Plan

- A **behaviour support plan** lists what people are going to do to make things better



Training

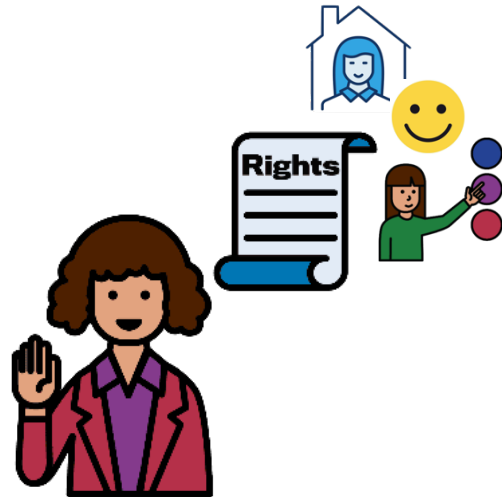
- EABC can people learn what can be done differently, to help keep everyone safe and well



Your Rights

Everyone has rights, like...

- The right to be safe
- The right to be happy
- The right to choose



**EABC respects people's rights,
whether they are:**

- A service user
- A child
- An Indigenous person
- A person who speaks a different language





Making a Complaint

You have the right to make a complaint if you don't like something.

If you are unhappy about EABC's service, you can contact us at:

- 0466 394 771
- info@elementsabc.com



You can also contact the NDIS to make a complaint:

- 1800 035 544
- www.ndiscommission.gov.au

Translation

TIS National is a free **translation service**

- Translation services help people communicate when they do not speak the same language

You can contact TIS National at:

- 131 450
- www.tisnational.gov.au



Fees

EABC is paid for services by the **National Disability Insurance Scheme**, also called the NDIS.

- The NDIS provides funding for people with disabilities to spend on supports

The NDIS pays \$252.99 per hour for:

- Positive behaviour support
- Behaviour support plan and training



The NDIS pays \$156.16 per hour for:

- Needs Assessment

Hours

EABC practitioners usually work between 9am and 5pm on weekdays. Appointments outside of these times can be arranged if needed.



Contact Us



0466 394 771



info@elementsabc.com



www.elementsabc.com